



Westerra Equipment™

Do What You Love. Hands On.

Westerra Equipment is committed to providing consistent, exceptional customer service and premium construction, compaction and excavation equipment products by industry leading brands. We are a committed, knowledgeable group devoted to keeping ahead of industry changes, having our finger on the pulse of the latest equipment and services and serving our customers with unfailing reliability. Join our dedicated team today!

POSITION: Shop Supervisor

LOCATION: Abbotsford

Reporting to the Service Manager, the Shop Supervisor will organize and assist with daily schedule and organization of the shop technicians. This role is an integral part of the leadership team for the Abbotsford branch and is required to provide hands on technician support through mentoring and development of the team.

Key Responsibilities:

- Maintain excellent service levels, safety, security and deliver on shop management objectives
- Proactively manage the shop schedule in collaboration with the Service Coordinator to ensure optimal efficiency
- Communicate and implement procedures to continuously improve shop performance
- Perform mechanical repairs and PDI's on a variety of compact and heavy equipment
- Provide triage type solutions to customers with real time estimates on repairs
- Ensure repairs are conducted in a timely and effective manner
- Communicate proactively with the Service Coordinator regarding job progress and status changes to make certain customers are kept up to date
- Ensure shop work areas, supplies and tools are kept organized and safe
- Support the team, ensuring they are working in alignment with company procedures
- Provide training and mentorship to Apprentices and other team members

Position Requirements:

- Red Seal licensed Heavy Duty Technician/Journeyman
- Experienced with hydraulic and/or electrical work and systems
- Team lead and or supervisory experience
- Strong communicator with a proven ability to manage people effectively
- Demonstrated ability to work in a safe manner
- Team player; willing to assist and motivate others
- Attention to detail and commitment to customer satisfaction
- Independent problem solver and decision maker with strong troubleshooting skills
- Ability to manage workflow and follow processes
- Valid driver's license
- Exposure to Doosan Heavy Equipment, Vermeer Heavy and Tree Equipment, Bobcat excavators/loaders will be an asset

Who are we? Ours is a lean team where individual effort makes a difference. You can use your smarts to solve a problem or drive improvements for our customers and our team. For your drive, hard work, and cool head (which you need because things move fast) we offer good pay and benefits, opportunities to grow and a great work experience.

How to Apply: Please email your resume and cover letter, with salary expectations, to careers@westerraequipment.com quoting the position title of “**Shop Supervisor - Abbotsford**” and your last name in the subject line of the email.

Due to the volume of applicants, please accept our apologies in advance, as only those candidates shortlisted will be contacted. We sincerely appreciate your interest in our company. Thank you for exploring career opportunities with Westerra Equipment.