



Westerra Equipment LP

Based in British Columbia, Westerra Equipment is part of the Wesgroup Equipment family of companies. We are a well-established and growing equipment dealer with an extensive range of products and services for various industries including: construction, material handling, forestry, agriculture, mining and much more. We sell and service high quality equipment such as Bobcat, Doosan Heavy, Ammann and Vermeer.

We appreciate and recognize the talent and efforts of our amazing employees. As our company grows, we are on the lookout for talented people. We value honesty, integrity and trust in our relationships and use co-operation and communication to achieve excellence and high levels of customer service. We are BC's Preferred Equipment Dealer!

Our successful customer focused approach has us growing, so come explore the opportunity to grow with us!

DATE: August 2016

POSITION: Service Technician

LOCATION: Abbotsford

Westerra Equipment, BC's Preferred Equipment Dealer, is a great place to work with a focus on providing exceptional customer service and operating with excellence within a fast paced team environment. This is an opportunity for a person with excellent problem solving ability, self-motivation, and above average customer service skills to join the team at Westerra Equipment as a Service Technician.

Key Responsibilities:

- Diagnosis and repair of Doosan Heavy Equipment, Vermeer Heavy and Tree Equipment, Bobcat excavators/loaders.
- Perform routine scheduled, planned maintenance services and safety inspections.
- Complete repair reports, time cards and other documentation.
- Shop work as required
- Communicate repair requirements with customers.
- Ensure high levels of customer satisfaction
- Whenever possible capture new business and new customers
- Typical hours of work; Monday through Friday, 8am to 5pm with occasional hours required on Saturday and/ or overtime.

Required Knowledge, Skills & Abilities:

- Repair and maintenance of mechanical equipment as outlined above
- Excellent diagnostic skills
- Self-motivated and can work with minimal supervision
- Superb customer service skills
- Team Oriented

Experience & Education:

- Red Seal Certified Heavy Duty Technician
- Experience in Electrical systems and Electronic Controls
- Experience in Diesel engine service, repair and overhaul.
- Thorough knowledge and experience trouble shooting and repairing of Hydraulic Componentry and Systems, Hydrostatic Drives, Automatic, Power shift and Standard Transmissions, and driveline componentry.
- Welding experience

In our day to day interactions we are guided by our values and quest to be BC's Preferred Equipment Dealer. If you love dealing with customers, are self-motivated and want to be part of a winning team, we would love to hear from you. We offer a competitive compensation and benefits package, which includes a comprehensive extended health and dental plan, MSP and 3 weeks' vacation. Other rewards include a recognition program, training opportunities and more.

Please email your resume and a cover letter to careers@westerraequipment.com quoting the position title of "Service Tech-Abby" and your last name in the subject line of the email. Please include your salary expectations in your cover letter. Due to the volume of applicants, please accept our apologies in advance, as only those candidates shortlisted will be contacted. We sincerely appreciate your interest in our company. Thank you for exploring career opportunities with Westerra Equipment.